

STABILIZE & SUPPORT

TKG Core

Managed IT Support Platform



Reliable IT support and proactive management to keep your business running smoothly and securely.

INCLUDED SERVICES



Helpdesk & user support

Business-hours support, remote and onsite, with SLA response times



Endpoint & server management

Monitoring, patching and performance management



Cybersecurity protection

Endpoint protection, malware defense and spam filtering



Microsoft 365 administration

User management, licensing and support



Network & infrastructure support

Firewall monitoring, VPN and wireless support



Monitoring & maintenance

Proactive monitoring, alerts and maintenance



Documentation & asset management

IT documentation, inventory and vendor management

STABILITY & RELIABILITY

PROTECT & REDUCE RISK

★ MOST POPULAR

TKG Secure

Managed Security & Recovery Platform



Advanced security, threat monitoring and backup services to protect your business and ensure operational resilience.

EVERYTHING IN CORE, PLUS



Advanced email security

Phishing and impersonation protection, malicious link and attachment protection



24/7 security operations monitoring

SOC monitoring, threat detection and escalation



Identity & access security

MFA, conditional access and identity protection



Security awareness & training

Ongoing training and phishing simulations



Managed backup & recovery

Backup monitoring, verification and recovery support



Firewall & network security review

Policy review, security hardening and optimization



Security reporting & visibility

Security, backup and risk reporting

SECURITY & RESILIENCE

LEAD & PLAN

TKG Strategic

Strategic IT, Compliance & Governance Platform



Executive-level IT leadership, compliance management and strategic planning to align technology with your business goals.

EVERYTHING IN SECURE, PLUS



Quarterly business reviews (QBRs)

Technology, security and operational reviews



Technology roadmap planning

12-month roadmap and lifecycle planning



Compliance management

HIPAA/PCI support, policy management, evidence collection and tracking



Penetration testing

Vulnerability assessments and remediation guidance



Disaster recovery planning

DR planning, testing coordination and governance



Executive reporting

KPI reporting, dashboards and strategic insights



Strategic IT leadership

vCIO guidance, budgeting and vendor management

STRATEGY & GROWTH